

Introduction

The purpose of this article is to explain the information found on the Employee Welcome screen.

Navigation

In order to view the Employee Welcome page, log into isolved using your Employee Self-Service email address, and the password you created when you authenticated your account.

- Please ensure that passwords are a minimum of 12 characters, at least one lower-case alpha (a-z), one upper-case alpha (AZ), one numeric (0-9), and one special character. Spaces are allowed to support the use of easier to remember passphrases.
- Going forward, your password will not expire. Passwords may also not duplicate any of your previous 10 passwords.
- If you key an incorrect password five times, you will be locked out of the system.
 - You will receive a message after each incorrect attempt indicating the remaining number of attempts.
 - \circ After the fifth incorrect attempt, you will be locked out of the system for 10 minutes.
 - After the 10 minutes has passed, click on the "Forgot Password" link and change your password.
 - o If you need access sooner, you may contact your company's administrator to unlock your account.
- All users are required to use Two- Factor Authentication (2FA) with every login to isolved. After 5 failed attempts at 2FA, the account will be locked similar to a failed password attempt.



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Employee Welcome/Employee Self-Service (ESS)

Help Docs

🚢 Stacey Training 👻 📮	Stacey Training Employee#: 1029	Pay Group: Bi-weekly Hire Date: 1/15/2021	Salary ####.## Work Location: Philadelphia, PA	Location: 1 - Main Department: 30 - Marketing	Team :	Client: UMC123 - University Training Management Company: University Training Management Comp
Search the menu	Welcome back S	Stacey				Try Our New Look! ISolved University
EMPLOYEE MANAGEMENT EMPLOYEE ADMIN TOOLS EMPLOYEE SELF-SERVICE Time > A Employee Landing My Dashboard Employee Messages Contact Information	MY PROFILE	NOTIFICATION	S uiring your review		MY HUMAN RES	DURCE CONTACTS
Awards Updates	Stacey Training	MY PAY			MY BENEFITS	
Benefit Enrollment Benefit Plan Details Benefit Symmary Benefit Symmary Benefit Updates Certifications Updates Company Assets Updates Direct Deposit Updates	Length of Service: 0 Months Anniversary: 1/15/2021	The check Number Gross Pay Net Pay Direct Deposit	¢	>	Medic Med H Pental Dental Dent, I 401(k) 401(k)	al Pre-Tax 125 A DHP, Employee Only Pre-Tax 125 Employee+Spouse Plan

My Profile

My Profile may include the following:

- **Employee Picture:** Can be added by the employer or employee if an update is available in Employee Self Service.
- Employee Name: The legal name the employer has on file.
- Employee Job Title: The job title or position the employer has on file.
- Length of Service: The employee's length of service in years.
- Anniversary: The employee's hire date

Notifications

Please refer to the article <u>Employee Messages/Company Information – Employee Self-Service</u> for details of what may be available under this section.

My Human Resource Contacts

Your employer may determine what information is added in this section of the Employee Welcome screen. It may include:

- Human Resource contacts
- Payroll contacts
- Owner contacts



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Here is an example:

CONTACTS Name: Mason Malarkey Type: Contract Signer, PRIMARY Email: Phone: 800-555-0000 x1

My Pay

Your most recent pay details will appear here. Due to security, only the following information is available when you log in:

- Check Date
- Check or Voucher Number

(1)	<	10/9/2020	9/25/2020	
Check Number		10080	10061	
Gross Pay				
Net Pay				
Direct Deposit				

In order to view the details below the Check Number, you must click on the eye icon in the upper left corner of the My Pay section. Once clicked, the following details will appear:

- Gross Pay
- Net Pay
- Direct Deposit

(1)	<	10/9/2020	9/25/2020	
Check Number		10080	10061	
Gross Pay		\$1,600.00	\$1,600.00	
Net Pay		\$1,282.97	\$1,288.72	
Direct Deposit		\$0.00	\$0.00	

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My Benefits

This section will vary based on the services your employer has selected. If no information appears in this box, it may not indicate that no benefits are available to you. It would just indicate that your employer has elected to store that information elsewhere.

If information appears in this section, all benefits that your employer is tracking in the system and you are eligible for will be listed. Here is an example:



The Employee Welcome page is informational only, and no changes can be made by you. Your employer would need to make the changes to update this information.